

Babboe prepares recall for the CITY, CITY E, MINI and MINI E cargo bike models

March 6, 2024 - the Netherlands - Investigations have shown that the safety of the CITY, CITY-E, MINI and MINI-E models of Dutch cargo bike manufacturer Babboe cannot be guaranteed. These models should therefore no longer be used. In consultation with the lead-authority NVWA (The Netherlands Food and Consumer Product Safety Authority), Babboe is preparing to launch a recall where owners of these bikes will be given a replacement or another suitable alternative. Babboe will comply with all regulatory requirements that are applicable in the countries where Babboe is sold.

While the exact details of the recall are still being finalized, Babboe aims to provide customers and dealers with information on timing and next steps, as quickly as possible. As a precaution, Babboe has asked dealers to stop selling the Babboe cargo bikes until further notice and consumers have been informed to stop riding whilst a comprehensive review is undertaken with the NVWA.

Gerard Feenema, managing director of Babboe since 19 February 2024: *"Babboe takes the safety of its customers very seriously. That's why we are now launching this recall for the CITY, CITY-E, MINI and MINI-E models. We understand the concern this has caused our customers, as well as the inconvenience. We apologize to all customers and commit to ensuring the smoothest possible execution of the recall. We remain in discussions with the authorities and hope to provide information on the timing of the recall, as well as next steps on our other cargo bike models, as soon as possible."*

Customers with a Babboe CITY, CITY-E, MINI or Mini-E cargo bike model can enter their frame number on www.checkyourframe.com to see if their cargo bike falls within the recall. They will be contacted as soon as possible about the next steps.

Babboe is in consultation with the authorities about possible measures for its other models and Babboe is focused on providing more clarity on this shortly.

The other models are:

- Babboe Curve / Curve-E / Curve Mountain
- Babboe Big / Big-E
- Babboe Dog / Dog-E
- Babboe Max-E
- Babboe Mini Mountain
- Babboe Pro Trike / Trike-E
- Babboe Pro Trike XL
- Babboe Carve-E / Carve Mountain
- Babboe Slim Mountain
- Babboe Go-E, Go Mountain
- Babboe Flow-E, Flow Mountain
- Babboe City Mountain

We also advise against using these models for the time being.